

Shuttlewood Clarke Foundation Dogs Policy

Overview

The Shuttlewood Clarke Foundation generally prohibits individuals from bringing dogs inside its buildings, including the house at Ulverscroft Grange (incorporating the Tearoom), the Ulverscroft Grange charity shops, Ulverscroft Manor and the Activity Centre. Dogs are permitted in the grounds at Ulverscroft Grange but **not** at Ulverscroft Manor.

The Foundation recognises that a dog kept and used by a disabled person (as defined by the Equality Act 2010) wholly or mainly for the purpose of assisting that person to carry out day to day activities (an “Assistance Dog”) will require access to the Foundation’s buildings and wider estate.

Assistance Dogs

Assistance Dogs are usually trained by member organisations of Assistance Dogs UK (ADUK) or by an equivalent organisation and will have formal identification in the form of:

- An ID tag on the dog’s collar
- A harness
- An organisation-specific branded dog jacket or harness.

All ADUK member trained Assistance Dogs will wear a harness, jacket or an ID tag, however, it is not a legal requirement.

People who have an Assistance Dog from an ADUK member organisation will also have a yellow ADUK branded Identification Booklet. This booklet has been designed to support Assistance Dog owners with their access to goods, facilities and services as defined by the Equality Act 2010. The ID Booklet contains information about the owner and their dog and details of the training organisation that trained the dog and its owner.

Assistance Dogs are highly trained working dogs, performing tasks to assist disabled persons. Examples of Assistance Dogs include guide dogs, hearing dogs, autism assistance dogs, epilepsy seizure alert dogs and trauma support dogs.

Assistance Dogs:

- Will not wander freely around the premises
- Will sit or lie quietly on the floor next to their owner and are trained to go to the toilet on command and so are unlikely to foul in a public place

Staff, volunteers and visitors should not:

- Touch or feed an Assistance Dog, unless invited to do so by its owner
- Deliberately distract or startle an Assistance Dog
- Separate or attempt to separate an Assistance Dog from the person using the Assistance Dogs service

Emotional Support Animals

Therapy and emotional support animals are different to Assistance Dogs and are **not** permitted in any of the Foundation’s buildings or in the grounds at Ulverscroft Manor.

Assistance Dog owners should be in a position to evidence that their dogs are certificated Assistance Dogs – and **not** pets with a therapeutic or emotional support purpose.

Emotional support animals and their owners do not have the same legal rights as Assistance Dogs and reasonable adjustments are not required.

Foundation Premises

All dogs must be kept on a lead at all times and must remain under the control of their owners. Dogs must not be allowed to run free especially where there is traffic, other visitors or other animals. Dog owners must make sure that their dogs do not cause harm or injury to others or cause damage to any Foundation property. All incidents must be reported to a member of staff at the Foundation as soon as possible.

All dog owners must take responsibility for the clean-up after their dog, with the exception of registered blind people who are not expected to clean-up after their Assistance Dog; the Foundation does, however, expect that anyone accompanying the blind person will do so.

Ulverscroft Grange

Assistance Dogs are permitted in the house at Ulverscroft Grange (incorporating the Tearoom) and the Ulverscroft Grange charity shops. There is a dog-friendly field walk with dog waste bins provided. Assistance Dogs are also welcome on to the golf buggies providing that they are kept under their owners' control and do not cause a distraction to the buggy driver.

All dogs are allowed on the decking area outside of the Tearoom and in the courtyard.

Ulverscroft Manor and Activity Centre

Assistance Dogs only are permitted in the house at Ulverscroft Manor and in the Activity Centre.

Yew Trail and other Woodland at Ulverscroft Manor (including the Yurt)

The Yew Trail paths in the east and west woodland are primarily set up for educational purposes. Whilst they are a lovely place to visit, it is **not** a dog-walking facility. Therefore, only Assistance Dogs are permitted to enter upon the Yew Trail paths and other woodland areas. No other dogs are allowed anywhere in the grounds at Ulverscroft Manor.

Misbehaviour

Preventing and correcting a dog's behaviour is the owner's responsibility. The Foundation reserves the right to remove or bar entry to any dog when its behaviour poses a direct threat to the health and safety of others.

Document Owner

This policy is monitored by the Principal Manager on a regular basis and will be formally reviewed annually.

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